

## HOWARD COUNTY HEALTH DEPARTMENT SCHOOL-BASED WELLNESS CENTER PROGRAM TELEHEALTH SERVICES

A partnership between the Howard County Health Department and the Howard County Public School System

## What is telehealth?

Telehealth uses a secure, two –way video link between your school's health suite and their primary care provider or Howard County General Hospital to provide acute health services to your child. Equipment operated by the school nurse will send images and sounds to the provider. Your child can be seen and treated for pink eye, strep throat, rashes, ear infections, asthma flare ups, and other minor health conditions while they stay in school. Prescriptions, if needed, are sent to the pharmacy of your choosing.

## How can my child receive telehealth services?

Children must be enrolled in the Howard County School-Based Wellness Center located inside your school's health suite to receive telehealth services. Please visit the school's website or contact your school nurse for information on how to enroll your child in this valuable program.

## Will I know that my child is receiving telehealth services?

Parents or guardians must enroll their children in the Howard County School-Based Wellness Center Program before the child can be seen. In addition, the school nurse will always call you before the child receives any telehealth services. If the nurse is unable to reach you, your child will not receive telehealth services and will be given the care routinely provided by school health staff.

## What if I can't participate in the visit? How will I know what is wrong with my child

A summary of the visit with the diagnosis and recommended treatment will be provided by the health provider treating your child. This summary will either be given to your child to take home with the contact information of the provider in case you have questions or if your child's primary care provider saw your child, he or she will contact you with the visit information.

## How will I billed for the telehealth visit?

Your child's health provider and the Howard County General Hospital will bill your child's health insurer, including Medical Assistance. You may be charged a co-pay if required by your insurance company. If your child does not have health insurance, you may be billed a sliding scale fee based on your family's size and income. *No child is ever refused services due to an inability to pay or an outstanding bill.* 

# Current Pediatric Providers participating in the Howard County Health Department telemedicine network (may be subject to change):

Ruth Agwuna, M.D. Paul Ambush, M.D. Zaneb Beams, M.D. Bethany Pediatrics (Dr. Undie) Columbia Medical Practice- Pediatrics Nicholas Donkor, M.D. Ellicott City Primary Care Physicians (Dr. Hashmi) Ken Klebanow M.D. and Associates The Pediatric Center

If you have additional questions, please contact me at (410) - 313-7238, Sharon Hobson, R.N., M.S.N., C.R.N.P., School Based Wellness Program Administrator

## HOWARD COUNTY HEALTH DEPARTMENT SCHOOL BASED WELLNESS CENTER PROGRAM Parent/ Guardian Consent Form

## SCHOOL BASED WELLNESS CENTER TELEMEDICINE PROGRAM

STUDENT INFORMATION	PARENT/GUARDIAN INFORMATION				
Last Name:	Mother Last Name:First Name:				
First Name:	Contact Number(s):				
Address:	E-mail Address:				
City State Zip Code	Father         Last Name:          Parts of Nemeles (c):				
Date of Birth:   /   /     Month   Day   Year	Contact Number(s):				
Sex: 🗅 Male 🗅 Female					
	Legal Guardian, If Applicable           Last Name:				
Social Security Number:	Relationship of legal guardian to student:				
Race / Ethnicity: D Hispanic D Black D White	Grandparent Aunt or Uncle Other:				
□ American Indian □ Asian/Pacific Islander □ Other	Contact Number(s):				
Preferred Language:	E-mail address:				
Name of School:	Additional Emergency Contact				
Grada	Name:				
Grade:	Relationship to Student:				
	Home Tel: Work Tel:				
	Cell:				
HEALTH INSURANCE INFORMATION					
Does your child have Medical Assistance?	Does your child have private or employer-sponsored health insurance? INO I Yes				
□ No □ Yes: Medical Assistance #	Company's Name:				
Does your child receive health services through a MCO?	Name of Policyholder and their Date of Birth:				
□ No □ Yes - Please check the appropriate box below.	D.O.B				
	Relationship to Child:				
Which Plan?  AMERIGROUP  Maryland Physicians Care  Riverside	Member's Identification Number:				
	Group Number:				
Jai Dedstar Dunited Healthcare					
□ Kaiser Permanente □ Priority Partners	<b>Does your child have another health insurer?</b> • No • Yes Company's Name:				
□ Other:	Name of Policyholder and their Date of Birth:				
If your child does NOT have health insurance, please provide:	D.O.B				
Annual Family Income: # of Family Members:	Relationship to Child:				
If your child does not have health insurance, would you like	Member's Identification Number:				
Connector Entity staff from the Door To Healthcare contact you to	Group Number:				
enroll into health insurance? q No q Yes					
	Please turn this page over, read, sign and date it.				

PLEASE PROVIDE A COPY OF THE FRONT AND BACK OF CHILD'S HEALTH INSURANCE CARD.

## HOWARD COUNTY HEALTH DEPARTMENT SCHOOL BASED WELLNESS CENTER TELEMEDICINE PROGRAM Parent/ Guardian Consent Form

## Child's Name:

## School:

SCHOOL-BASED WELLNESS CENTER SERVICES			
<ul> <li>I consent for my child to receive health care services provided by the State-licensed health professionals contracting withthe Howard County Health Department (HCHD) which may include the primary health careprovider I specified when enrolling my child in the HCHD School Based Wellness Center Program (SBWC) if the provider is part of the HCHD SBWC telemedicine network or another licensed health professional. I understand that confidentiality between the student and the health provider will be ensured in specific service areas in accordance with the law, and that pupils will be encouraged to involve their parents or guardians in counseling and medical care decisions. School-Based Wellness Center telemedicine services may include, but are not limited to: <ul> <li>Medical care and treatment, including diagnosis of acute and chronic illness and disease</li> <li>Prescribing of medications and if ordered by licensed health provider and medically-indicated, the dispensing of acetaminophen, ibuprofen, hydrocortisone cream 1%, and albuterol via inhaler or nebulization on-site</li> <li>Medically prescribed, basic laboratory tests for strep throat (Rapid strep and throat culture)</li> <li>Referrals for service not provided at the school-based wellness center</li> <li>Health education and risk prevention counseling</li> </ul> </li> </ul>			
X			
HOWARD COUNTY HEALTH DEPARTMENT'S FACTSHEET FOR PARENTAL CONSENT FOR RELEASE OF HEALTH INFORMATION HIPAA COMPLIANT PARENTAL CONSENT FOR RELEASE OF HEALTH INFORMATION My signature on this form authorizes the release of medical informationfor the Howard County Health Department School-Based Wellness Center to contact other providers that have examined my child to release any medical or other information to assist in the management of my child's health. This information may be protected from disclosure byfederal privacy law and state law. By signing this consent, I am authorizing medical information to be given to the Howard County Public School System either because it is required by law or because it is necessary to protect the health and safety of the student. Upon my request, the facility or person disclosing this medical information must provide me with a copy of this form. Parents are required by law to provide certain information to the school, such as proof of immunization. Failure to provide this information may result in the student being excluded from school. I consent to the release from the Howard County Public School System to the Howard County School-Based Wellness Center, of medical information outlined below in order to meet regulatory requirements and ensure that the school has information needed to protect my child's health and safety. I understand that this information will remain confidential in accordance with Federal and			
State law regulations on confidentiality:         Information Required by Law or School System:         Information Required by Law or School System:         New entrant exam         Immunization record         Vision and hearing screening results         Tuberculin test results         Or Onditions which limit a student's daily activity         Health insurance coverage    PARENT/ GUARDIAN CONSENT, AGREEMENT OF FINANCIAL RESPONSIBILITY AND ASSIGNMENT OF BENEFITS: I, the undersigned, voluntarily consent to treatment of my child by the provider contracting with the Howard County Health Department to provide medical services at the School Based Wellness Center (HCHD SBWC). I also voluntarily consent to the use and disclosure of my child's protected health information for treatment, payment and operations and such other purposes that are permitted under the federal Health Insurance Portability and Accountability Act without a written authorization. I accept that I am financially responsible for all services rendered to my child. For those insurance plans for which the health care provider who provided services to my child accepts assignment, I accept personal responsibility for all co-payments, deductibles, and non-covered services, as dictated by my insurance coverage, plus any collection costs for amounts personally owed by me, including attorney fees if necessary. I authorize payment directly to this health care provider for services for which the provider accepts assignment. A copy of this agreement may be used in place of the original. I certify that the information stated on this form is correct.			
X			
From: Date that form is signed To: Date that student is no longer enrolled in the School-Based Wellness Center			
Please make sure you have signed your name and dated the two lines at the top and bottom of this page.			

PLEASE PROVIDE A COPY OF THE FRONT AND BACK OF CHILD'S HEALTH INSURANCE CARD.

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## HOWARD COUNTY HEALTH DEPARTMENT SCHOOL BASED WELLNESS CENTER PROGRAM

**Medical and Family History Questionnaire** 

Child's Name:	To	Today's Date:		
FAMILY HEALTH INFORMATION				
Does any of the child's family members (parents, sisters, brothers, grandparents)have or had the following:				
Health Problem	Yes	No	Which Family Member?	
Asthma				
Diabetes				
HIV/AIDS				
Mental Health/ Psychiatric Problem				
Sickle Cell Tuberculosis/ TB				
Other:				
Allergies ( <i>List all, including medications</i> )				
Allergies (List all, <u>including medications</u> )				
Who is the student's regular health provider?				
Name:	Office	Teleph	ione: (	
Address:				
When was your child's last physical or well child exam? Date/Month				
Please provide the name and phone number of your pharma		Date/N	viontn	
	-	umbor	:() -	
CHILD'S HEALTH INFOR		N		
Please place a check in the box for any health problems you	ur child	has h	ad.	
Asthma Attention Deficit Disorder Ble	eding	Proble	ms 🗌 Depression	
Diabetes Ear Infection (frequent) Ep	ilepsy/	Seizur	es 🗌 Headache (frequent)	
Hearing Heart Problems/Murmur Rh	eumati	ic Feve	er 🗌 Sickle Cell Anemia	
☐ Tuberculosis ☐ Vision ☐ Other:				
If your child has been hospitalized, please provide the date(s) and reason(s):				
PLEASE LIST ALL PRESCRIBED AND OVER THE COU	NTER	MEDI	CATIONS YOUR CHILD	
TAKES:				

## MARYLAND DEPARTMENT OF HEALTH AND MENTAL HYGIENE AND YOUR HEALTH INFORMATION

## NOTICE OF PRIVACY PRACTICES

## THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW CAREFULLY.

## Safeguarding Your Protected Health Information

The Maryland Department of Health and Mental Hygiene (DHMH) is committed to protecting your health information. In order to provide treatment or to pay for your healthcare, DHMH will ask for certain health information and that health information will be put into your record. The record usually contains your symptoms, examination and test results, diagnoses, and treatment. That information, referred to as your health or medical record, and legally regulated as health information may be used for a variety of purposes. DHMH is required to follow the privacy practices described in this Notice, although DHMH reserves the right to change our privacy practices and the terms of this Notice at any time. You may request a copy of the new notice from any DHMH agency. It is also posted on our website at <a href="http://www.dhmh.state.md.us/">http://www.dhmh.state.md.us/</a>.

## How DHMH May Use and Disclose Your Protected Health Information

DHMH employees will only use your health information when doing their jobs. For uses beyond what DHMH normally does, DHMH must have your written authorization unless the law permits or requires it. The following are some examples of our possible uses and disclosures of your health information.

#### Uses and Disclosures Relating to Treatment, Payment, or Health Care Operations:

**For treatment:** DHMH may use or share your health information to approve, deny treatment and to determine if your medical treatment is appropriate. For example, DHMH health care providers may need to review your treatment plan with your healthcare provider for medical necessity or for coordination of care.

**To obtain payment:** DHMH may use and share your health information in order to bill and collect payment for your health care services and to determine your eligibility to participate in our services. For example, your health care provider may send claims for payment of medical services provided to you.

For health care operations: DHMH may use and share your health information to evaluate the quality of services provided, or to our state or federal auditors.

#### Other Uses and Disclosures of health information required or allowed by law:

**Information purposes:** Unless you provide us with alternative instructions, DHMH may send appointment reminders and other materials about the program to your home.

Required by law: DHMH may disclose health information when a law requires us to do so.

**Public health activities:** DHMH may disclose health information when DHMH is required to collect or report information about disease or injury, or to report vital statistics to other divisions in the department and other public health authorities.

**Health oversight activities:** DHMH may disclose your health information to other divisions in the department and other agencies for oversight activities required by law. Examples of these oversight activities are audits, inspections, investigations, and licensure.

**Coroners, Medical Examiners, Funeral Directors and Organ Donations:** DHMH may disclose health information relating to a death to coroners, medical examiners or funeral directors, and to authorized organizations relating to organ, eye, or tissue donations or transplants.

**Research purposes:** In certain circumstances, and under supervision of our Institutional Review Board or other designated privacy board, DHMH may disclose health information to assist medical research.

Avert threat to health or safety: In order to avoid a serious threat to health or safety, DHMH may disclose health information as necessary to law enforcement or other persons who can reasonably prevent or lessen the threat of harm.

**Abuse and Neglect:** DHMH will disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, domestic violence, or some other crime. DHMH may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**Specific government functions:** DHMH may disclose health information of military personnel and veterans in certain situations, to correctional facilities in certain situations, to government benefit programs relating to eligibility and enrollment, and for national security reasons, such as protection of the President.

**Families, friends or others involved in your care:** DHMH may share your health information with people as it is directly related to their involvement in your care or payment of your care. DHMH may also share health information with people to notify them about your location, general condition, or death.

**Worker's Compensation:** DHMH may disclose health information to worker's compensation programs that provide benefits for work-related injuries or illnesses without regard to fault.

**Patient Directories:** The health plan under which you are enrolled does not maintain a directory for disclosure to callers or visitors who ask for you by name. You will not be identified to an unknown caller or visitor without authorization.

**Lawsuits, Disputes and Claims:** If you are involved in a lawsuit, a dispute, or a claim, DHMH may disclose your health information in response to a court or administrative order, subpoena, discovery request, investigation of a claim filed on your behalf, or other lawful process.

**Law Enforcement:** DHMH may disclose your health information to a law enforcement official for purposes that are required by law or in response to a subpoena.

### You have a Right to:

**Request restrictions:** You have a right to request a restriction or limitation on the health information DHMH uses or discloses about you. DHMH will accommodate your request if possible, but is not legally required to agree to the requested restriction. If DHMH agrees to a restriction, DHMH will follow it except in emergency situations. **Request Confidential Communications:** You have the right to ask that DHMH send you information at an alternative address or by alternative means. DHMH must agree to your request as long as it is reasonably easy for us to do so.

**Inspect and copy:** You have a right to see your health information upon your written request. If you want copies of your health information, you may be charged a fee for copying, depending on your circumstances. You have a right to choose what portions of your information you want copied and to have prior information on the cost of copying.

**Request amendment:** You may request in writing that DHMH correct or add to your health record. DHMH may deny the request if DHMH determines that the health information is: (1) correct and complete; (2) not created by us and/or not part of our records; or (3) not permitted to be disclosed. If DHMH approves the request for amendment, DHMH will change the health information and inform you, and will tell others that need to know about the change in the health information.

Accounting of disclosures: You have a right to request a list of the disclosures made of your health information after April 14, 2003. Exceptions are health information that has been used for treatment, payment, and operations. In addition, DHMH does not have to list disclosures made to you, based on your written authorization, provided for national security, to law enforcement officials or correctional facilities. There will be no charge for up to one such list each year.

Notice: You have the right to receive a paper copy of this Notice and/or an electronic copy by email upon request.

#### For More Information

This document is available in other languages and alternate formats that meet the guidelines for the Americans with Disabilities Act. If you have questions and would like more information, you may contact: **Ronna Gotthainer, Deputy Health Officer – 410-313-6300.** 

#### To Report a Problem about our Privacy Practices

If you are a resident of a DHMH facility and believe your privacy rights have been violated, you may file a complaint.

- You can file a complaint with the Department of Health and Mental Hygiene, Resident Grievance System Central Office at 1-800-RGS-7454.
- You can file a complaint with the Secretary of the U.S. Department of Health and Human Services, Office of Civil Rights. You may call the Department of Health and Mental Hygiene for the contact information.

DHMH will take no retaliatory action against you if you make such complaints. Effective Date: This notice is effective on April 14, 2003.

### (Provider programs must ensure that they try to get this acknowledgement signed) Acknowledgement of receipt of this notice:

Patient or Authorized Representative

Date

If unable to get acknowledgement, specify why:

Signature of DHMH representative